

How to get support

Call our helpline 01344 898550.

One of our staff will listen and see if, and how, we can help you.

You may then receive a visit from one of our trained, volunteer visitors. These visitors are located across the country and visit people to see how we might assist with necessary paperwork.

For financial assistance and grants, the decision to help can be immediate, or for less urgent cases may take a few weeks to arrange.



Equipping people to be self-reliant and achieve their personal best.

Every year Support & Care helps over:*

100 children

100 people with disability aids

250 people with business difficulties

300 families with housing

500 people facing financial hardship

600 people through our helpline

*Based on 2008 figures

We rely on donations to carry out our work. If you would like to support us, please contact our fundraising department on 01344 884440

LICENSED TRADE SUPPORT & CARE



Find out how we provide financial and practical support to people in the licensed drinks trade



Support & Care is part of the Licensed Trade Charity
Registered Charity No. 233011

Licensed Trade Support & Care
Licensed Trade Charity
Heatherley, London Road,
Ascot, Berkshire SL5 8DR
Tel: 01344 884440
www.licensedtradecharity.org.uk

About Support & Care

Licensed Trade Support & Care is part of the Licensed Trade Charity, a national organisation that has been helping people in the licensed drinks trade for over 200 years.

Through Support & Care we aim to help people at very difficult times in their lives – be it illness, relationship breakdown, financial hardship and other traumatic events.

Our support is available to help people back on their feet; to help them manage in a difficult time. It is available whatever your age, and if you are the relative or child of someone who works in the licensed drinks trade.

All our help is free – we are a charity.

To qualify for help, you just need to have worked in the licensed drinks trade for at least three years in your lifetime.



Our help is available in three ways:

- **Helpline: 01344 898550** available 9am to 5.30pm Monday to Friday.
- **Grants and regular financial assistance.**
- **'Help With' leaflets available on our website or call our helpline number above.**

www.licensedtradecharity.org.uk

Support & Care can help with:

Debt

We can provide guidance and we have access to other helplines and resources.

Financial hardship

If you are struggling to pay essential bills, such as food and heating, we may be able to help you with a regular weekly payment to get by.

State benefits

We can provide you with information on state benefits that you may be entitled to, the help they give you, and how to claim them.

Essential household items

If you are in financial difficulty and don't have the means to buy essential items such as a cooker or a fridge, we may be able to help.

Business difficulties

First of all we can provide a caring, confidential ear at the end of the phone.

Disability aids

It sometimes is difficult and takes a long time to get assistance from the state, such as electric wheel chairs, shower adaptations etc. Working with other charities we may be able to fund this for you.

Convalescence

For hard working carers to help keep them healthy, we may be able to help them with a break.

Housing

For those who find themselves homeless, we can assist with guidance on where to find accommodation, we may even help you with your deposit if you are in financial difficulty.

For those over 55 looking for retirement accommodation, we can arrange this through Anchor Housing.

We do treat every application for assistance individually and confidentially.

We use means testing to assess financial circumstances.

We help bar staff ... licensees ... draymen ... off license workers ... office staff from drinks suppliers ... club staff and managers ...